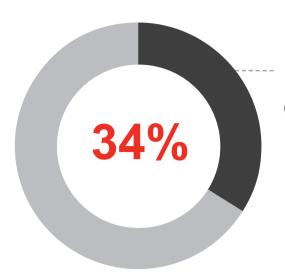
COFFEE BUYING HABITS WHEN EATING OUT

Created by Simon Remmer, Rombouts Coffee December 2015



PEOPLE WHO EAT OUT ONCE A WEEK

A VARIED COFFEE MENU IS EXPECTED BY CONSUMERS REGARDLESS OF THE TYPE OF VENUE.



TIME FOR A COFFEE!

MID-MORNING AND LUNCH ARE THE MOST IMPORTANT 'DAY-PARTS' FOR COFFEE PURCHASE.



CONSUMERS IN FAVOUR OF SEASONAL COFFEE MENUS







8 OUT OF 10

CONSUMERS WILL CONSIDER ORDERING COFFEE OVER A DESSERT WHEN EATING OUT!



COFFEE QUALITY/TASTE IS RATED
AS A **VERY IMPORTANT** PART OF THE
OVERALL DINING EXPERIENCE AND
ENCOURAGES CUSTOMER RETENTION.

34% OF PEOPLE THINK BRAND IS AN IMPORTANT PART OF THEIR COFFEE EXPERIENCE WHEN EATING OUT 36% ARE MORE CONCERNED WITH THE QUALITY OF CROCKERY

OF PEOPLE FEEL THAT INFORMATION ON ORIGINS, ROAST PROFILE AND TASTING NOTES WOULD ADD VALUE TO THEIR EATING OUT EXPERIENCE.

CONSUMER EXPECTATIONS OF HIGH QUALITY COFFEE RELATIVE TO VENUE TYPE

64%

FINE DINING

22%

FAST FOOD

10%

NON FOOD PUBS FOR A GREAT CUP OF COFFEE



